



3.1 Information on e-learning, training and mentoring

Having a child safeguarding policy and introducing procedures and preventative measures to avoid incidents is not enough to ensure that safeguarding works. Similarly, developing a plan of action for how to respond to a case of abuse is of little value if nobody knows how to recognise abuse or how to raise their concerns.

To put child safeguarding into practice and ensure it makes a positive difference, it is essential for all those involved in football to be aware of the importance of the issue and have the necessary knowledge to be able to both understand and implement the policies and procedures.

This can be achieved in a number of ways, including information leaflets, posters and guides, but also, most effectively, through training.

To help associations/clubs provide training, UEFA has developed a suite of online courses that align with the UEFA Safeguarding Toolkit. These e-learning courses can be accessed from any location; they are in English, French, German and Russian and present the necessary information on each topic in an interactive format, exploring case scenarios, with links to additional information.



E-learning courses currently available

Awareness-raising – This short course takes only 15 minutes to complete and outlines the concept of safeguarding, why it is important and UEFA's commitment to safeguarding. Since it is a foundation course, it is recommended to start here before going on to the other e-learning courses. It is suitable for anyone involved in football, including parents. Accessible on www.uefa-safeguarding.eu/elearning-awareness

Safeguarding for coaches – This course takes approximately 45 minutes and is intended specifically for coaches. Acknowledging the central role that they play in safeguarding children, the course covers topics such as recognising signs of abuse, particular risk situations for children in a football environment and how to respond to safeguarding concerns. Accessible on www.uefa-safeguarding.eu/elearning-coach

Safeguarding for staff – This course takes approximately 30 minutes and is suitable for all staff and volunteers, except coaches who should complete the specialist course. It covers topics such as particular risk situations for children involved in football and how to report safeguarding concerns. Accessible on www.uefa-safeguarding.eu/elearning-staff

Child safeguarding focal point – This specialist course takes approximately 45 minutes to complete and is designed for those who are appointed child safeguarding focal points. Building upon the knowledge they acquire through either the coach or staff e-learning course, it covers key topics related to the focal point's responsibilities; for example, when it is necessary to refer a case to outside agencies, such as social services or the police, and how to handle the situation when children disclose that they have been abused. Accessible on www.uefa-safeguarding.eu/elearning-csfp